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ABOUT

Creative and results-driven marketer with extensive experience in SEO/SEM, web development, branding, public relations, copywriting and advertising. Proven ability to build in-house marketing teams that streamline operations and reduce agency reliance. Industry experience spans chemical manufacturing, healthcare, advertising, retail, and hospitality. Spearheaded in-house marketing programs at Hoover Group, Mercy Medical, and Superb Foods, driving brand growth and market presence.

EDUCATION

- BFA Kutztown University, Kutztown PA
- Auburn University [ATAC] Servant Leadership OOH Team
- STS Marketing College Scholarship Recipient
- **UA Flawless Delivery** Hospitality Certification
- Continuing Education, HTML & Websites USA, Mobile, AL

COMPUTER SKILLS

COMPETENCIES

- Operating Systems: MAC OS and Windows;
- Adobe CS: Photoshop, Acrobat, Illustrator, InDesign; Adobe Express Other: Canva; iMovie; iPhoto; Toast; Constant Contact;
- Microsoft Office: PowerPoint, Publisher, Word, Excel, Outlook;
- Shopify; WordPress; Google Analytics; Meta Ads Mgr; Google Ads

VOLUNTEERISM

2016-Present Mercy Associate Co-Leader | Sisters of Mercy 2019-Present Oyster Gardener OSRP Advisory Board 2009-2016 Program Chair, Photography, PR | Polo at the Point 2009-2016 T-shirt Designs | Bayside Volleyball 2013 JH Ranch | Outback University [Redisgned Brochures in Trade] 2010, 2009, 2008 American Cancer Society Relay for Life

Public Speaker
Shopify Developer
Writer & Editor
Photographer
Digital Advertiser
Illustrator & Logo Designer
Video Producer

Fundraiser
Event Planner
Trade Show Brand Ambassador
Public Relations Specialist
Media Negotiator
Review & Retention Manager
Social Media 38K followers

WORK EXPERIENCE

Marketing Leadership & Strategy

- Planned and executed all phases of marketing programs, serving as the liaison with business administrators, media, foundations, and community organizations.
- Managed \$700,000+ marketing budgets, ensuring optimal allocation of resources. Developed comprehensive marketing plans, aligned to the company's strategic plan, contributing to a strong market share.
- Executed digital and traditional marketing initiatives, including website, social media, email campaigns, Shopify e-commerce, SEO, SEM, and print advertising.
- Represented the company at events, educational presentations, unveilings, grand openings, job fairs, trade shows, etc.
- Secured and processed a \$32,000 reimbursement grant for Servant Leadership Training through Auburn University's ATAC.

Campaigns & Content Development

- Developed Google PPC and Performance Max campaigns, resulting in increased website traffic and user engagement.
- Developed multimedia content (presentations, videos, reels and social media posts) to strengthen brand loyalty.
- Wrote and designed sales tools, product catalogs, newsletters, media kits, email blasts, and promotional literature.

- Identified key demographics for direct mail, newsletters, social media, and email marketing campaigns.
- Distributed marketing materials through sales teams, referral reps, and community networks.
- Supervised staff, developed processes, mentored interns, and implemented an archiving system for marketing assets.

Management

- Negotiated contracts and secured cost-effective services for advertising, sponsorships, giveaways, and media placements.
- Researched vendors to maximize marketing effectiveness and ROI.
- Developed and managed budgets, ensuring precise accounting and forecasting.
- Established efficient procedures for project execution, media targeting, and performance measurement.
- Conducted competitor analysis, collaborating with sales, executive management, and engineering teams to develop targeted campaigns.
- Led strategic initiatives for grand openings, ribbon cuttings, fundraising events, CEU/CME programs, and product launches.
- Managed on-site event planning, microsite development, committee organization, and interactive training sessions.

EMPLOYMENT

Dec. 2016 - Present | Marketing Director | ARK Restaurants NY, NY. In 2016, ARK purchased Superb Foods, the management company of the Original Oyster House Restaurants, Geez Louise Boutique, the Boardwalk and Joe & Dave's Sauces & Seasonings

Oct. 2013 - Dec. 2016 | Marketing Director | Superb Foods, Fairhope, Alabama

May 2004 - Oct. 2013 | Marketing Communications Officer, Creative Service MGR | Mercy Medical, Daphne, Alabama

2009-2012 | Independent contractor | Pilot Catastrophe, Mobile, Alabama

2002 - 2004 | Marketing Director | Balloons Everywhere, Fairhope, Alabama

1993 to 2003 | Marketing Services Manager | Hoover Materials Handling Group, Inc., Fairhope, Alabama

AWARDS

2023 | Mobile Film Office Eva Award | The Christmas Song

2018 | Gardberg Award | Ozanam Charitable Pharmacy
The award recognizes people who support Ozanam's mission of providing medication to the poor and uninsured.

2017 | Gold Retailer of the Year | Original Oyster House

2017 | Snowbird Fest: Favorite Restaurant

2020, 2016, 2015 ARHA Stars Winning Nominations: Spirit Award; Lifetime Achievement; and Restaurant Manager of the Year